Rural Transit Service

Rural Transit Service (RTS) is a non-profit transportation service. Our main purpose is to provide transportation to senior citizens, low/moderate income individuals and disabled clients. Eligible residents are transported to dialysis clinics, medical offices, physical therapy, pharmacies, colleges, work places, nutrition sites, adult day cares, grocery stores, banks, salons/barbers, etc., with medical trips taking priority.

Who is Eligible?

You must reside within the service area (see back panel) and be one of the following:

- Senior Citizen over the age of 62, or
- Disabled, or
- Low/Moderate Income according to HUD guidelines.

To Apply

An application will be mailed to you when you wish to start the service.

You will be asked the following information:

- Your place of residence
- Your date of birth
- Your ability to use other transportation
- Your ability to walk on and off the van
- Written proof of eligibility (proving your age, income or disability)

Volunteer Opportunities

This service would not be possible without our volunteers. We are looking for caring, responsible individuals interested in volunteering as:

- Drivers
- Driver Aides
- Dispatchers

Interested in volunteering, call the number of your town listed on the back panel.

Hours of Operation

The Rural Transit vans run 8:00 am to 4:00 pm, Monday through Friday, except holidays.

Dispatch must be called 48 hours in advance and can be called up to two weeks in advance for medical appointments. Individuals may schedule up to two rides per week.

Voluntary Contributions

Passengers may contribute toward the cost of service. Contributions are confidential. No one will ever be denied service due to inability to pay. Envelopes and a drop box are provided on each van.

Personal donations are greatly appreciated. Please mail to our main address listed on back panel.

www.RuralTransitService.org
Comments from our...  

Riders:

"It is a lifeline for me. Shopping twice a month for food, visits to the doctor’s office and the lab. It's a big help to me."

"Since I cannot drive and live alone, I would have difficulty shopping and keeping medical appointments. I would be lost without the van. Thank you so much."

"Rural Transit and its drivers get me safely and comfortably to eye exams, it relieves me of driving. I think the drivers are great."

Volunteers:

"It's great, I help others throughout the community."

"I feel by volunteering, I’m giving back to my community."

"I am recently retired and wanted to keep active."

RTS serves these towns. For rides, to apply or volunteer opportunities call the number above your town.

549-5098  
Brant • Collins  
Evans • North Collins

592-0088  
Concord • Holland  
Sardinia

662-8378  
Aurora • Boston  
Colden • Eden  
Elma • Marilla  
Orchard Park • Wales

565-3323  
Clarence • Newstead

Need a Ride?

Rural Transit Service

Transportation for eligible residents of Erie County

Main office:  
1000 Brant-Farnham Road  
PO Box 212  
Brant, NY 14027  
Phone: 716-549-5098  
Fax: 716-549-3100

www.RuralTransitService.org

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